MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Policy Letter #01-9, After-Hours Medical Care

1. REFERENCES.
   a. After Hours Care Standard Operating Procedures, MEDDAC-K, 16 May 2016.
   b. TRICARE Overseas Program (TOP) Prime Beneficiary Memorandum, International SOS Government Services.

2. APPLICABILITY. This policy applies to all personnel assigned or attached to 21D.

3. PURPOSE. To establish policy and standards for Soldiers and dependent family members who require medical care outside of normal Troop Medical Clinic (TMC) hours.

4. POLICY: Troop Medical Clinics are not staffed to provide after-hours medical care. Soldiers requiring after-hours or weekend medical care should be directed either to the closest contracted hospital (Enclosure 1) or the Brian Allgood Army Community Hospital (BAACH - 121 Combat Support Hospital) at USAG Yongsan.

5. Local contracted medical facilities are routinely inspected by International SOS Government Services and meet TRICARE standards for current, safe and effective medical care. MEDDAC-K nurses provide tracking and case management for all Soldiers and dependent family members in local national hospitals throughout Korea.

6. Triage and Transport Centers (TTC) operate at all TMCs on a 24/7 basis. This service is intended strictly for triage and transportation of Soldiers or dependent family members to a local hospital or BAACH. It is not staffed for delivery of medical care.

7. Dial 911 (or 119 off-post) for any patient suffering an emergent medical condition. Do not delay care by going to the TTC or TMC first.