



DEPARTMENT OF THE ARMY  
HEADQUARTERS, 2D INFANTRY DIVISION  
ROK/US COMBINED DIVISION  
BLDG P6500 UNIT #15041  
APO AP 96271-5041

22 NOV 24

EAID-CG

MEMORANDUM FOR All 2ID/RUCD Personnel

SUBJECT: Second Infantry Division Command Policy Letter #1—Open Door Policy Opportunity

1. Reference: Army Regulation 600-20, Army Command Policy, 24 July 2020.
2. I want all Second Infantry Division personnel to understand that they have access to me to seek redress concerning issues of a professional or personal nature. As such, my door remains open to all Second Infantry Division Soldiers, Civilians, and Family Members.
3. I encourage every Soldier with an issue to attempt to resolve matters through his or her chain of command before using my open door policy. I firmly believe that most issues can be resolved effectively at the lowest level. On occasions in which issues are not satisfactorily resolved by the chain of command or in the event of circumstances such that the Soldier or Civilian feels a compelling need to speak directly to me, he or she may do so without fear of reprisal. This policy does not apply to open actions and investigations.
4. Soldiers do not require permission from their chain of command to see me. While I do not require appointments for the use of my open-door policy, I ask that Soldiers and Civilians work with my personal staff or the Chief of Staff to identify the best available time to schedule a meeting.
5. The proponent for this policy is Second Infantry Division Equal Military Equal Opportunity Program Office at DSN 315-756-7342.

CHARLES T. LOMBARDO  
Major General, USA  
Commanding